

Guidelines on Availability of Communication System

1. Introduction:

This document has been prepared in view of the requirements called by MEGC Regulations 2020. As per MEGC guidelines 65.1 (c):

As per the Regulations 63.3, STU shall prepare guidelines on "Availability of Communication System".

As per Regulations 62.1, All Users of InSTS shall maintain the communication system availability at 99.9% annually and with a backup communication system, the availability of the communication system shall be 100%.

Monthly communication availability report shall be submitted to SLDC and STU along with the real time stamped fault alarm and restoration alarm. This report shall be submitted by 10th of every month. The report format is enclosed herewith.

As per Regulation 63.1, all Users/Transmission Licensees shall monitor and keep record of the month-wise Communication System (SCADA RTU) Availability Index and Average Duration of Downtime per month (in Minutes) for AMR System at each Connection Point and submit report for the past six-monthly performance during next MCCC meeting.



